## Curriculum Vitae of Prof. Dr. Panos FITSILIS

## Affiliation

#### **Full Professor**

University of Thessaly https://sites.google.com/site/pfitsilis/

Visiting Professor Innopolis University Kazan, Tatarstan, Russia https://university.innopolis.ru/en/

#### Hellenic Open University (HOU)

Academic coordinator of subject area "Software Design" PLH24 at Computer Science Department of HOU Senior Researcher at Daissy (Dynamic Ambient Intelligent Social Systems) Research Group - (<u>http://daissy.eap.gr</u>)

Member of working group for «Smart and Viable Cities», Hellenic Standardization Organization ELOT (April 2017)

Member of Regional Board for Research and Innovation for the Region of Sterea Ellada (April 2017)

## Work Experience – Management positions

Apr 2016 – Jan 2019	University of Applied Sciences of Thessaly (ex. TEI Thessaly)		
	Director of Research Laboratory of Management Information Systems		
Sep 2010 – Oct 2016	University of Applied Sciences of Thessaly (ex. TEI Thessaly)		
	Deputy President of Research Committee		
Sep 2004 – Dec 2015	University of Applied Sciences of Thessaly (ex. TEI Thessaly)		
	Postgraduate Programmes		

	Award leader and Academic coordinated delivered in collaboration with Staffordships	or for MBA award. The programme is ire University, UK.	
Sep 2009 – Sep 2015	University of Applied Sciences of Thessal	y (ex. TEI Thessaly)	
	Postgraduate Programmes Director of Postgraduate Programme management"	with title "Project and Programme	
Sep 2010 – Aug 2014	University of Applied Sciences of Thessal	y (ex. TEI Thessaly)	
	Dean, School of Business and Economics		
Sep 2004 – Aug 2010	Technological Research Centre of Thessaly		
	Informatics Department Head of IT Applications Research Group, Deputy Director		
Sep 2006 – Aug 2010	University of Applied Sciences of Thessaly (ex. TEI Thessaly)		
	Head of Project Management Departmen	t (Sep 2006 – Aug 2010)	
Jan 1997 – Jan 2003	INTRASOFT International	(Athens/Brussels/Luxembourg)	
	etc. developing IT turnkey solutions for lar my career at INTRASOFT International I w consultant, IT architect and technical tea appointed Director of the Business App Business Unit employed approximately 7	lopment Business Unit. perating at Luxembourg, Brussels, Athens rge public or private organizations. During vorked at various positions as IT technical am leader. Starting from July 1998 I was lication Development Business Unit. The 0 employees and managed a portfolio of ged services projects, with total budget of	
Jul 1991 – Dec 1996	INTRASOFT S.A.	Athens	
	Worked as Project manager in various IT	μισμετις	

- DevOps: ERASMUS + Sector Skills Alliances. Smart-DevOps project addresses the gap between today's and future's skills demands of municipal workforce by emphasizing on the exploitation of emerging employment paradigms such as DevOps. (<u>http://devops.uth.gr/</u>). (*Role*: Consortium Coordinator) (*Project Coordinator*: University of Thessaly, GR) (Duration: January 2019 – December 2021).
- 2. REMIDA: The R.E.M.I.D.A. project intends to contribute to countering the problem of social exclusion of over-45 disadvantaged adults, in line with the actions implemented by Member States. Unemployment in the more adult age group risks to become crystallized over time, also because it often concerns poorly-educated workers, with low qualifications or with out-of-date qualifications and skills, immigrants or exprisoners. Therefore, the actions supporting the social inclusion of the over 45 adults at risk are fundamental. (Role: Researcher for Daissy research group).
- YouBrand: Erasmus + KA2 Strategic Partnership Project Reference Number: 2017-1-PL01-KA204-038849.
  You Brand is developing training material for "Storytelling and Pitching for Start-ups" (<u>http://youbrand.cku2.eu/en/</u>). (*Role*: Senior Researcher for Daissy research group) (*Project Coordinator*: The Centre for Continuing Education No. 2 in Lublin, Po) (Duration: January 2018 – December 2019).
- 4. MUSA: "Mu.SA: Museum Sector Alliance. ERASMUS+ Sector Skills Alliances. Project MUSA aims to address the increasing disconnection between formal education and training and the world of work because of the emergence of new job roles due to the quickening pace of the adoption of ICT in the museum sector. (*Role:* Researcher for Daissy research group)
- 5. KUTEL is a three-year project co-funded by the European Commission in the framework of the ERASMUS Plus Programme, Key Action 2: Cooperation for innovation and the exchange of good practices. The Project is carried out under the centralized activity "Capacity-building in the Field of Higher Education" /CBHE/-2018. The Project Consortium brings together 14 organizations: four are from European countries Italy, Bulgaria, Finland and Greece and ten are from a Central Asian country, namely Kazakhstan. (Role: Researcher for Daissy research group). https://www.kutel-project.eu/
- 6. SALE: Erasmus+ Collaborative Partnership Project Reference Number: 2014-1-AT01-KA202-000953. SALE aims at developing an interactive training course for unemployed higher education graduates. Participants will learn which tools are the most relevant to use in order to find a job online and how their individual skills need to be presented to be attractive for possible employers. (*Role*: Project Manager for TEI Thessaly, Trainer) (*Project Coordinator*: FH JOANNEUM University of Applied Sciences, Au) (*Duration*: Oct 2014-September 2016).
- 7. Lifelong training program on Management Information Systems. Project Reference number PEGA 3921-506124. (*Role: Trainer*) (*Project Organization:* TEI Thessaly, GR)
- 8. **Hellenic Open University.** Knowledge representation of subjects covered by "Software design" thematic area of Informatics department, School of Science and Technology. Project Reference number 296121. (*Role: Task Coordinator*) (*Project Organization:* Hellenic Open University, Patras, GR)

- 9. **engAGEnt:** Development and validation of a curriculum for vocational Ambient Assistant Living (AAL) education. *(Role:* Consultant, Trainer) (*Project Organization:* Hellenic Open University, Patras, GR) (*Duration:* May 2014-September 2014).
- 10. **TEI Thessaly Library new IT System.** The project includes the development of the new TEI Thessaly IT system, the installation of Institutional Repository and the installation of an RFID system for book management. The project is funded by National Support Framework Programme 2007-2013. *(Role: Project Manager) (Project Organization:* TEI of Thessaly, Larissa, GR)
- 11. **MYCOTICON Project.** Development of a training material and of an e-learning system for identifying and collecting wild edible mushrooms. TEI Thessaly was the coordinator of the consortium of this Leonardo Transfer of Innovation Project. (*Role: Consortium Project Manager*) (*Project Organization:* TEI of Thessaly, Larissa, GR)
- 12. ONSOCIAL Archimedes III project. The objective of the ONSOCIAL project (Knowledge management for software project management using ontologies and social networks) is to propose and establish methods for utilizing social capital available in today's' social networks into the software project management process. The project is funded by National Support Framework Programme 2007-2013 (Role: Project Manager Principal Researcher) (Project Organization: TEI of Thessaly, Larissa, GR)
- 13. EADIC Archimedes III project. The objective of EADIC project is the development of an enterprise architecture for digital cities. The project is funded by National Support Framework Programme 2007-2013 (*Role: Researcher*) (*Project Organization:* TEI of Thessaly, Larissa, GR)
- 14. **ASPIRE Tempus IV Joint Project.** The ASPIRE Project aims to enable Lebanese, Jordanian and Palestinian at Occupied Territories universities to economic development and regeneration by modernising their 'entrepreneurship' curricula, developing and implementing a sustainable multi-level 'entrepreneurship education' programme, building staff capacity and also enhancing the awareness of the Bologna process. The project was funded by the European Commission and it was managed by Staffordshire University (*Role: TEI Thessaly Project Manager*) (*Project Organization:* TEI of Thessaly, Larissa, GR)
- 15. **IDEAL Tempus IV Joint Project.** Development of innovative Research Infrastructures at Lebanon (IDEAL Project) The project was funded by the European Commission and it was managed by American University of Beirut (*Role: TEI Thessaly Project Manager*) (*Project Organization:* TEI of Thessaly, Larissa, GR)
- **16. Hellenic Open University.** Project for the selection of the e-learning system of the Hellenic Open University. (*Role: Coordinator*) (*Project Organization:* Hellenic Open University, Patras, GR)
- 17. DESIS. Project for offering consultancy work on highly specialised IT topics at Intrasoft International. (Role: TEI Thessaly Project Manager, Principal Researcher) (Project Organization: Technological Research Centre of Thessaly, Larissa, GR)
- 18. DIEPTELO Project. Human network for the promotion of Software Engineering and of Software Project

management in Greece. The project was funded by the 3<sup>rd</sup> Community Support Framework and awarded by the Secretariat General for Research and Technology. *(Role: Researcher)* (*Project Organization:* TEI of Thessaly, Larissa, GR)

- **19. PleaseEnter.** A project for developing educational material, organising courses on entrepreneurship and offering consultancy to students for setting up new companies. The project was managed as well for TEI of Lamia. The project was funded by the 3<sup>rd</sup> Community Support Framework. (*Role: TEI Thessaly Project Manager, Consultant*) (*Project Organization:* TEI of Thessaly, Larissa, GR)
- MISSION-SPM Archimedes II project. The objective of MISSION-SPM was to develop a Model-based Integrated Environment to Support Simulation in Software Project Management). The project was funded by the 3<sup>rd</sup> Community Support Framework. (*Role: Researcher*) (*Project Organization:* TEI of Thessaly, Larissa, GR)
- 21. Hellenic National Documentation Centre. Drafting the Strategy for the development of Project Management Information Systems (*Role: TEI Thessaly Project Manager*) (*Project Organization:* Technological Research Centre of Thessaly, Larissa, GR) (*Project Organization:* TEI of Thessaly, Larissa, GR)
- 22. **E-PROCSEE.** An R&D project for the development of an electronic procurement system. TEI Thessaly acted as subcontractor of Intrasoft International. *(Role: Researcher)* (*Project Organization:* TEI of Thessaly, Larissa, GR)

## The following projects were executed at Intrasoft International S.A. (Brussels, BE/ Luxembourg, LU) during the period starting from October 1996 up to February 2003.

- 23. **CORDIS** CORDIS is the largest R&D information dissemination portal in Europe. It offers access to a wide range of information on EU research and innovation development activities with a timely and comprehensive coverage in 5 languages: English, German, French, Spanish and Italian. The site has around 1.000.000 hits per day from a wide user community, which includes researchers, citizens and businesses. (*Role: Technical Manager*)
- 24. **EPSS** (Electronic Proposal Submission System). Development of the system for the electronic submission of proposals for research projects to be funded by the 6<sup>th</sup> Framework Programme (FP6) of European Commission. (*Role: Project Manager*)
- 25. **CPM** (Contract and Project Management System). IT system for the management of projects funded by the 6<sup>th</sup> Framework Programme (FP6) of European Commission. (*Role: Project Manager*)
- SYMMETRY Development of the ERP system for the monitoring and management of the Programmes of Directorate General Education and Culture of CEC. More specifically SYMMETRY will be used for the management of SOCRATES, YOUTH, LEONARDO, CULTURE and MEDIA programmes. (*Role: Project Manager*)

- 27. **EUDOR** System provision, software development and operation of the archive and dissemination system for European Legislation (EUDOR). Size of archive is more than 700 GB. Orders are delivered automatically using web technology (CEC OPOCE, Luxembourg). (*Role: Project Manager*)
- 28. **OPOCE DW** Software development of the data warehouse system of OPOCE (European Publication Office), (CEC OPOCE, Luxembourg). (*Role: Project Manager*)
- 29. **EIC** Web applications and client/server applications development for the Euro Info Centre Network. It includes web hosting, information dissemination etc. (CEC- DG Enterprise, Brussels). (*Role: Account Manager and Technical Team Leader from Jan 1997 to June 1998*)
- 30. **BC-NET** Web applications development for the business co-operation network (CEC- DG Enterprise, Brussels). (*Role: Account Manager*)
- 31. **EURATOM MIS** Inspection planning and inspection reporting workflow system for inspectors of nuclear sites (CEC- EURATOM, Luxembourg). (*Role: Account Manager*)
- 32. Food and Veterinary Office (FVO) MIS Inspection planning and inspection reporting workflow system for inspectors of food and veterinary sites. Development of document archive system and of web interfaces for travelling inspectors (CEC, FVO, Dublin). (*Role: Project Manager*)
- 33. **Support Measures SMEs** Client/Server System development, web application development, information dissemination application development, etc. (CEC- DG Enterprise, Brussels). (*Role: Account Manager, Project Manager*)
- 34. **REGIO** Software development and operation of financial applications for management of the budget of European Structural Funds (20 Billion EURO) (CEC DG Regional Policy, Brussels). (*Role: Account Manager*)
- 35. **OWNRES** Anti-fraud management application. Installed in 15 European countries. (CEC- DG Budget, Brussels) (*Role: Project Manager*)
- 36. BLIP Billing system for MCI/WorldCOM Belgium Network Operator. (Role: Project Manager)
- 37. WINSTAR Outsourcing of billing services for WINSTAR Network Operator for five countries. (*Role: Account Manager*)
- 38. **COMEXT** Data warehouse system for external trade of EU. More than 200 GB database (CEC- EUROSTAT, Luxembourg). (*Role: Project Manager, Account Manager*)
- 39. KNEIP Communication Publication management of investment fund prices. (Role: Account Manager)
- 40. STATEL Large File Transfer Application to be used between European Statistical Offices for data exchange

(CEC- EUROSTAT, Luxembourg). (Role: Account Manager)

Business Unit Manager for the following R&D projects funded by European Commission.

- 41. MODEL (Multimedia FOR Open and Dynamic Executive Learning)
- 42. LIMBER (Language Independent Metadata Browsing of European Resources)
- 43. **C-CARE** (Continuous Care)
- 44. KDE (Knowledge Desktop Environment)
- 45. AGEDIS (Automated Generation and Execution of Test Suites for Distributed Component based software)
- 46. STRADIWARE (Formal Specification Tool for Strategic Planning)
- 47. SEED (South East European Digital Economy)
- 48. INSPECTOR (Quality in the statistical life-cycle. A distributed system for data validation)
- 49. TrainIT (Training in IT)
- 50. SECRETS (Security Critical Applications based on Open Source Internet Protocols)
- 51. E-Court (Electronic Court: Judicial IT-based management)

# The following projects were executed at Intrasoft S.A. (Athens, GR) during the period starting from July 1991 up to March 1995.

- 52. **REALISE project**. The objective of REALISE was to improve "MATRA CAP Systemes" and "Hachette Livre" business through radical reengineering. My work in this project was project management and the analysis of existing infrastructure, designing of the new MATRA's information system, integration of existing systems with document management and workflow products. as well as the management of the project. (*Role: Project Manager*)
- 53. Quality engineer in the quality assurance unit of the company. Writer of development procedures, guidelines and best practices used for object-oriented development. (*Role: Software Quality engineer*)
- 54. **FAPSY.** Development of a database-independent retrieval system for economic data. (*Role: Project Manager*)
- 55. **BOOST:** Responsible for the development of ORIENT I-CASE tool. ORIENT was an integrated CASE tool, which covered all phases of software development. (*Role: Software Engineer*)
- 56. NETVIEW: Development of Netview, network management product of IBM. (Role: Software Engineer)
- 57. **COMPLEMENT:** Development of a CASE tool for capturing non-functional requirements of software systems. (*Role: Software Engineer*)
- 58. ARISE: Development of an environment for telecom services. (Role: Software Engineer)
- 59. ORAMA: Development of a document archiving system. (Role: Software Engineer)

## The following project was executed at Pension Fund of the Greek Army (Athens, GR) during the period starting from January 1996 up to September 1996.

#### 60. System administrator in the MIS department.

Responsibilities included were administration of information system, calculation on pensions and development of supplementary/auxiliary applications.

## The following project was executed at Datamation Ltd. (Athens, GR) during the period starting from September 1993 up to March 1994.

61. Free lance software development work for Datamation Ltd. Software development (part-time work).

The following project was executed at **Computer Technology Institute (Patras, GR)** during the period starting from August 1998 up to April 1989.

62. Associate of Computer Technology Institute of Patras, working for the analysis of a Hospital Information System. Responsibilities included interviewing hospital personnel and development of the analysis model.

## Work as Consultant – Evaluator

#### March 2020 European Commission, DG for Communications Networks, Content and Technology (CNECT)

• Evaluation of Horizon 2020 – ICT-50-2019 call for proposals on Software Technologies

#### Oct 2019

#### Ministry of Development and Investment

• Evaluation of IT proposals

#### June 2019 European Commission.

• Evaluation of Horizon 2020 – ICT-15-2019 call for proposals on Cloud Computing

#### June 2018 European Commission.

• Evaluation of Horizon 2020 – ICT-10-2018 call for proposals on Software

#### Dec 2016 Ministry of Education,

• Evaluator of projects for e-books and of the electronic delivery platform

#### July 2016 European Commission.

 Evaluation of proposals Connecting Europe Facility (CEF) Trans-European Telecommunications Networks - 2016.

### Work as Consultant – Evaluator

#### May-June 2016 European Commission,

• Evaluation of Horizon 2020 – ICT-10-2016 call for proposals on Software

## Mar 2014 Hellenic Academic E-Books development Programme (KALLIPOS), Hellenic Academic Libraries Association

• Evaluation of Proposals of e-books

#### Feb 2014 Hellenic Secretariat General for Research and Technology

• Evaluation of Proposals of the Programme "Bilateral research collaboration between Greece and Israel 2012-2015"

#### Dec 2013 – Jan 2014 – Member of the Review Committee for SAP Quality Awards

• Member of the Review Committee for awarding SAP Quality Award

#### Nov 2013 – Dec 2013 - Secretariat General for Research and Technology

• Project Reviewer for the Project of "Common Airport Environment"

#### Jun 2013 Project Management Institute

• Member of PMI International Committee for undergraduate education on Project Management

#### Feb 2012

#### Hellenic Secretariat General for Research and Technology

• Evaluation of Programme "Support for businesses employing staff of high scientific qualifications"

#### Mar 2011- Apr 2012 Hellenic Ministry of Education

- Evaluator of project "Evaluation of Support Structures of Greece for Students with Special Needs"
- Evaluator of project "IT Support Structures of Greece for Primary and Secondary Schools"
- Evaluator of programme "Training on IT skills PEGA"

#### Oct 2011 European Commission

• Evaluation of research proposals for PEOPLE, Marie-Curie

#### 2009 - 2011 Cypriot Institute for Research Promotion

• Evaluation of research proposals

#### 2009 – now Kuwait University

- Evaluation of research proposals for Kuweit University
- Reviewer of research projects

#### Dec 2007 – Jun 2010 Hellenic Organization for Standardization

- Expert Development of Hellenic Standard 1429 « Project Management Maturity for Public Organizations»
- Assessor of public organizations for conformance with Hellenic Standard 1429

#### Jun 2008- May 2009 Hellenic Documentation Centre

• Consultant - Strategic Directions for Information System Development

## Work as Consultant – Evaluator

#### Jan 2007-Sep 2008 Hellenic Ministry of Public Works

• Consultant - Strategic Directions for Information System Development

#### 2006 - now

#### State Scholarship Foundation

• Examiner/evaluator of students applying for scholarship

#### Apr 2006 – Jul2007 Hellenic Ministry of Culture and Sports

• Member of requirements specification team for the project of developing an Information System for Ticketing-Stadium Access Control.

#### Jan 2005 – Sep 2005 Hellenic Ministry of Economy and Finance

Evaluation of Tenders for the Project «Development of IT system for the General Accounting Office»

### Jan 2004 Hellenic Ministry of Development

• Evaluation of proposals for the programme «E-Business»

#### Aug 2003 – Nov 2003 Hellenic Ministry of Labor

Evaluation of Tenders for the Project «Unemployment Information Management System»

## **Reviewer of conferences and journals**

- The international Journal of Learning Journal
- PM-05 Advancing Project Management for the 21st Century, Conference
- WRI World Congress on Computer Science and Information Engineering, 2009, Conference
- Information Systems Development 2009, Conference
- Information Systems Development 2010, Conference
- Citizens and E-Government: Evaluating Policy and Management, Collective volume
- Journal of System and Software , Elsevier, Journal
- IEICE Transactions on Information and Systems, Journal
- Education Technology and Computer (ICETC), 2010, Conference
- International Journal of Advanced Computer Technology, Journal
- International Journal of Information Processing and Management, Journal, (ISSN: 2093-4009)
- Advanced Information Management and Service (IMS), Conference
- International Conference on Networked Computing and Advanced Information Management, *Conference*
- International Journal of Project Organisation and Management, Journal
- CKDD 2010, WORKSHOP ON COOPERATIVE KNOWLEDGE DISCOVERY & DATA MINING, Conference
- Interaction Sciences (ICIS), 2011, Conference
- International Journal on Social Economics, Journal
- Quality Assurance in Education, Journal
- Future Generation Computer Systems, Journal
- Information Science and Digital Content Technology (ICIDT), 2012, Conference
- Electronic Commerce Research Journal, Journal
- Government e-Strategic Planning and Management: Practices, patterns and roadmaps, *Collective volume*
- Networking and Information Technology (ICNIT 2013), Conference
- Information System Journal, Journal
- 18th International Conference on Advanced Communication Technology (ICACT2016), Conference
- Hellenic Conference on Innovating STEM Education, (HISTEM 2016), Conference
- International Journal of Advancements in Computing Technology (ISSN: 2005-8039), Journal
- 15th International Conference on Web Information System Engineering (WISE 2014), Conference
- International Conference on Advanced Communications Technology (ICACT2015), Conference
- Government Information Quarterly (2016), Elsevier Journal
- 9<sup>th</sup> International Conference on Computer Support Education (CSEDU 2017), *Conference, Member of Program Committee.*
- Pan-Hellenic 21<sup>st</sup> conference on Informatics, Program chair, <u>http://pci2017.teilar.gr/</u>
- International Journal of Public Sector Management, Elsevier, Journal, Reviewer
- 2018 European Conference on Ambient Intelligence, Conference, Member of Program Committee

## Teaching

Subject	Delivery	Date	University
ICT in Education	Postgraduate	2019-2020	University of Thessaly
Introduction to Project Management	Lectures	2018	Al-Hussein Bin Talal University, Ma'an, Jordan
Introduction to DB	Undergraduate	2018	TEI Thessaly – Business Administration Department
Software Project Management	Visiting Professor	2016-2017	Innopolis University, Kazan, Russia
Business Process Integration	Postgraduate	2007	Coventry University - TEI Thessaly MSc in Management award
Compilers	Distance Learning	2003-now	Hellenic Open University
E-Business	Visiting Professor	2006	Tampere University, Finland
Enterprise Resource Planning with SAP	Undergraduate	2004-now	TEI Thessaly – Business Administration Department
Introduction to Technology and Knowledge Transfer	Visiting Professor	2014	American University of Beirut, Lebanon
Introduction to Programming	Undergraduate	2010-2012	TEI Thessaly – Project Management Dep.
Introduction to Programming - Java	Distance learning	2003-now	Hellenic Open University
Professional and Academic Support Skills	Postgraduate	2009-2012	Staffordshire - TEI Thessaly – MBA award
Project Management	Postgraduate	2004- 2012	Staffordshire Univ TEI Thessaly – MBA award
Project Management	Undergraduate	2013- now	TEI Thessaly – Business Administration Department
Project management	Visiting Professor	2013	Berzeit University – Palestine
Project Management	Visiting Professor	2013	Latvia University of Agriculture, Latvia
Project management	Visiting Professor	2012	MUBS University – Lebanon
Project management skills, Ambient Assisted Living Consultants	Visiting Professor	2014	Hellenic Open University
Proposal Writing	Visiting Professor	2014	American University of Beirut, Lebanon
Risk Management	Undergraduate	2003- 2006	TEI Thessaly – Project Management Dep.
Software Engineering	Distance learning	2003-now	Hellenic Open University
Software Project Management	Distance learning	2009-now	Hellenic Open University

Subject	Delivery	Date	University
Software Project Management	Postgraduate	2008	Aristotle University, Master in
			Managmenet Information System
Software Project Management	Postgraduate	2005	Aristotle University, Master in
			Managmenet Information System
Software Project Management	Postgraduate	2009-now	Athens University of Economics
	Visiting		and Business, Master in
	Professor		Management Information System
Software Project Management	Undergraduate	2006-	TEI Thessaly – Computing Dep.
		2010	
Strategic management	Undergraduate	2014- now	TEI Thessaly – Business
			Administration Department
Strategic Management	Visiting	2014	Princess Sumaya University for
	Professor		Technology
Strategic Project Management	Postgraduate	2010-now	TEI Thessaly – Master in Project
			and Programme Management

## **Education**

- **1995** Ph.D. on Software Engineering, University of Patras, Department of Computer Engineering and Informatics, Greece.
- **1989** B.Sc. on Computer Engineering and Informatics, University of Patras, Department of Computer Engineering and Informatics, Greece.

Training Received			
No	Title	Provider	Date
1	Design Your First App with Build	OpenSAP	Nov 2017
2	Open Distance Learning	Hellenic Open University	Jun 2016
3	Facilitating ERPsim: Running Successful Business Simulation Games with ERPsim	OpenSAP	Jun 2015
4	Design Thinking (6 weeks – distance learning)	SAP S.A.	Nov 2013
5	Improving Vocational Education Through ICT, Granada Spain (one week)	CEDEFOP	Apr 2013
6	Sapphire 2012 – SAP conference and training, Madrid Spain (three days)	SAP S.A	Dec 2012
7	SAP ERP Training (on site one week training)	SAP Hellas S.A	Jun 2011
8	Research Supervision Workshop (on site three days training)	Staffordshire University	Jun 2010
9	Project Challenge Expo 2008	2020 Business Insight	Oct 2008
10	Workshop - ISO9000:2000	BVQI	Mar 2001

11			
11	Billing 2000 Conference, London, UK.	Tarifica	Apr 2001
12	Business Intelligence for the Enterprise, Paris, France	Gartner Group	Mar 2001
13	Training on PRIDE Project Management Methodology, Brussels, Belgium	OMNIS	Jan 1999
14	Microsoft Developer's Network Conference, San Diego, USA.	Microsoft	Oct 1997
15	Approaches to Object-Oriented Analysis and Design	UNICOM Seminars Ltd	Mar 1999
16	Microsoft Developer's Network Conference	Microsoft	Nov 1998
17	Budgeting with Function Point Analysis methodology	INTRASOFT S.A	May 1994
18	Systematic Software Testing,	INTRASOFT S.A	May 1994
19	Information Engineering: Planning and Analysis Design and Construction	INTRASOFT S.A.	Oct 1994
20	Information Engineering - Planning, Analysis Design and Construction.	INTRASOFT S.A.	Jun 1994
21	Approaches to Object-Oriented Analysis and Design, London, UK.	UNICOM Seminars Ltd	Nov 1993
22	Quality Assurance Seminar	INTRASOFT S.A.	Jul 1993
23	Toolbuider Course, Manchester, UK	IPSYS plc.	Nov 1991

## Supervision of PhD (main supervisor)

1. Vyron Damasiotis, Modelling Software Management Complexity, Staffordshire University (completed)

- 2. Paraskevi Tsoutsa, Teamwork behavior of software services (in progress), Patras University
- 3. Omiros latrellis, Personalized Learning Pathways (completed), Hellenic Open University

### **Publications**

#### Dissertations

- 1. P. Fitsilis, A. Kameas, Diploma Thesis: «Security of IT Systems», University of Patras, Department of Computer Engineering and Informatics, Greece, 1989.
- 2. P. Fitsilis, PhD Thesis: «A new Integrated Methodology for Object Oriented System Development», University of Patras, Department of Computer Engineering and Informatics, Greece, 1995.

#### **Books and University Notes**

3. P. Fitsilis, Contemporary Business Information Systems, 2<sup>nd</sup> extended edition, Broken Hill Publications 2019. (In Greek).

- 4. P. Fitsilis, Contemporary Business Information Systems, ISBN 978-960-603-111-3, 2015. (Type: textbook), Available on-line with creative commons license at <a href="http://repository.kallipos.gr/handle/11419/2256">http://repository.kallipos.gr/handle/11419/2256</a> (In Greek).
- 5. P. Fitsilis (editor), A practical guide to entrepreneurship case studies, TEI Thessaly, ISBN 9-789608-776494, 2008. (Type: Collective volume)
- 6. P. Fitsilis, Y. Stamelos, M. Xenos, «Software Project Management», Hellenic Open University Publications, 2009. (Type: Book)
- 7. P. Fitsilis, «Object Oriented Software Development with UML and Java: "Payroll Case Study», Hellenic Open University, 2007. (Type: University Notes Case study)
- 8. V. Gerogiannis, A. Kameas, G. Kakatotzas, Y. Stamellos P. Fitsilis (eds), «Object Oriented Development using UML», Kleidarithmos Publications, ISBN 960-209-913-5, 2006. (Type: Book)
- 9. P. Fitsilis, «Object Oriented Software Development with UML: A case study eflower shop», Hellenic Open University, 2004. (Type: University Notes Case study)
- 10. P. Fitsilis, «Object Oriented Software Development with UML», Webcast series, Hellenic Open University, 2004. (Type: Audiovisual material)
- 11. P. Fitsilis, «Object Oriented Software Development with UML: A case study for a payroll system», Hellenic Open University, 2004. (Type: University Notes Case study)
- 12. P. Fitsilis, «Design Patterns», Hellenic Open University, 2004. (Type: University Notes Case study)
- 13. P. Fitsilis, «ERP Systems Q&R», TEI Thessaly publications, 2004. (Type: University Notes)
- 14. P. Fitsilis, «Project Risk Mangement», TEI Thessaly publications, 2003. (Type: University Notes)
- 15. P. Fitsilis, «Corporate Communication», TEI Thessaly publications, 2003. (Type: University Notes)

#### **Chapters in collective volumes**

- 16. latrellis, O., & Fitsilis, P. (2021). A Review on Software Project Management Ontologies. *Research Anthology on Recent Trends, Tools, and Implications of Computer Programming*, 27-46.
- 17. Damasiotis, V., & Fitsilis, P. (2019). Project management guidelines/frameworks in the era of agility and complexity. In *Smart City Emergence* (pp. 1-20). Elsevier.
- 18. Tsoutsa, P., Fitsilis, P., & Ragos, O. (2019). Teamwork behavior: a review to interconnect Industry 4.0 entities. In *Technological Developments in Industry 4.0 for Business Applications* (pp. 1-25). IGI Global.
- Anthopoulos, L., Fitsilis, P., & Ziozias, C. (2019). What is the Source of Smart City Value?: A Business Model Analysis. In Smart Cities and Smart Spaces: Concepts, Methodologies, Tools, and Applications (pp. 56-77). IGI Global.
- Anthopoulos, L. G., Triantafyllou, D., & Fitsilis, P. (2012). 17 E-Strategic Management Lessons from Greece. Public Sector Transformation Through E-Government: Experiences from Europe and North America, 26, 224. Weerakkody, V., & Reddick, C. G. (Eds.). (2012). Public Sector Transformation Through E-government: Experiences from Europe and North America (Vol. 26). Routledge.
- 21. Anthopoulos, L. G., Gerogiannis, V. C., & Fitsilis, P. (2010). Measuring e-Government adoption by governments: the Greek case. In Comparative E-Government (pp. 353-370). Springer New York.
- Fitsilis, P., Anthopoulos, L., & Gerogiannis, V. (2010). An evaluation framework for e-government projects. In Reddick, C. G., Citizens and E-Government: Evaluating Policy and Management. Information Science Reference.

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### Awards

#### Best presentation of paper:

1. P. Tsoutsa, Fitsilis, P., Ragos, O. (2017). Role Modeling of IoT services in industry domains, ICMSS 2017 conference Wuhan, China.

#### Best Paper Award of paper:

 Panos Fitsilis, Paraskevi Tsoutsa, Leonidas Anthopoulos, Omiros Ragos. Teamwork Behavior in Smart and Sustainable Cities Ecosystems, Presented during COLLA 2018, The Eighth International Conference on Advanced Collaborative Networks, Systems and Applications, held in Venice, Italy during June 24 - 28, 2018.  V. Gerogiannis, E. Rapti, A. Karageorgos & P. Fitsilis. A Fuzzy Linguistic Approach for Human Resource Evaluation and Selection in Software Projects" In Project Management Track of 5th International Conference on Industrial Engineering and Operations Management – IEOM 2015', Dubai, 3 - 5 March 2015.

## Citations (as of August 2021)



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